

## SECTION 14 INCIDENT REPORT (*Waste Management and Pollution Control Act*)

<b>Date and Time of Notification:</b>	Saturday 8 <sup>th</sup> June 2019, 7:48pm
<b>Person / Company:</b>	Power and Water Corporation ( <b>PWC</b> )
<b>Incident:</b>	Discharge of raw sewage from sewerage network (Overflow Relief Gully (ORG))

<p><b>(a) the incident causing or threatening to cause pollution</b></p>	<p><i>i. Description of the waste that was discharged.</i></p> <p>Raw sewage (no gross pollutants).</p> <p><i>ii. Indicative wastewater quality for the discharge.</i></p> <p>Indicative wastewater quality for this overflow can be found in Table 1. Rainfall leading up to the overflow was 0.0mm for the previous 14 days, therefore raw sewage is believed to have overflowed from the ORG – this is reflected as Average Dry Weather Flows (ADWF) in Table 1 below.</p> <p><b>Table 1: Inflow to Ludmilla Wastewater Treatment Plant</b></p> <table border="1"> <thead> <tr> <th>Inflow volume</th> <th>median inflow kL</th> <th>median E coli</th> <th>90th percentile inflow kL</th> <th>90th percentile E coli</th> </tr> </thead> <tbody> <tr> <td>below ADWF</td> <td>11,040</td> <td>11,199,000</td> <td>12,925</td> <td>15,531,000</td> </tr> <tr> <td>&gt;ADWF (approx. 14.5 L/day)</td> <td>15,274</td> <td>9,804,000</td> <td>22,206</td> <td>17,148,300</td> </tr> <tr> <td>&gt;2xADWF (approx.. 29 ML/day)</td> <td>31,673</td> <td>4,884,000</td> <td>37,166</td> <td>14,385,600</td> </tr> <tr> <td>&gt;3xADWF approx. 43.5 L/day)</td> <td>43,629</td> <td>4,611,000</td> <td>50,506</td> <td>12,843,600</td> </tr> <tr> <td>&gt;5xADWF (approx. 72.5 L/day)</td> <td>71,558</td> <td>5,002,000</td> <td>78,578</td> <td>5,905,200</td> </tr> </tbody> </table> <p>(ADWF= Average Dry Weather Flow) 90<sup>th</sup> percentile inflow: Protection of aquatic food for human consumption</p> <p><i>iii. Volume of the waste that was discharged.</i></p> <p>The volume of waste discharged was approximately 30 litres, however the exact amount is unknown. No telemetric monitoring occurs at ORG's.</p> <p>The overflow was notified to PWC by the resident of 2 Roberts Place. PWC responded to the call and noticed the rising main was full due to a blockage of the line, resulting in an overflow from the ORG. The start time of the overflow is unknown and there is no metered data available for ORG's to determine an exact volume of the overflow.</p> <p>The overflow was resolved shortly after attendance to the site by PWC officers.</p> <p>Discharge of raw sewage to land directly beside the ORG was associated with a fat build-up, blocking the sewer line, resulting in the</p>	Inflow volume	median inflow kL	median E coli	90th percentile inflow kL	90th percentile E coli	below ADWF	11,040	11,199,000	12,925	15,531,000	>ADWF (approx. 14.5 L/day)	15,274	9,804,000	22,206	17,148,300	>2xADWF (approx.. 29 ML/day)	31,673	4,884,000	37,166	14,385,600	>3xADWF approx. 43.5 L/day)	43,629	4,611,000	50,506	12,843,600	>5xADWF (approx. 72.5 L/day)	71,558	5,002,000	78,578	5,905,200
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	<p>overflow from the nearby ORG. Fat and other substances have been incorrectly disposed into the sewer network by customers resulting in a blockage.</p>
<b>(b) the place where the incident occurred</b>	<p>2 Roberts Place, Milner – Overflow Relief Gully (ORG)</p> <p><i>i. Description of the PWC asset from which the discharge occurred.</i></p> <p>ORG located at 2 Roberts Place, Milner – as per map below.</p> <p><i>ii. GPS coordinates of the discharge point from the PWC asset, and the final coordinates of the final discharge point.</i></p> <p>Discharge Point: 130.867896, -12.392349 Final Discharge Point: 130.867896, -12.392349</p> <p><i>iii. Indicate any locations nearby to the discharge point where public can gain ready-access, such as public open spaces through which the discharge moves.</i></p> <p>Public access is restricted to residents of 2 Roberts Place due to fencing of the properties. The area impacted by the discharge on land is fenced off by the neighbouring properties, preventing access by the general public. The land was checked for gross pollutants of which none were visible, due to the ORG lid trapping them within the sewer system. Clean up was undertaken as per Sewage Spills/Overflow Response Work Instruction.</p>
<b>(c) the date and time of the incident</b>	<p><i>i. The time and date of commencement and cessation of the discharge.</i></p> <p>The commencement time of the overflow is unknown. The overflow was observed at approximately 10:00am on 8/06/19 and was stopped at approximately 10:30am (8/06/19).</p> <p><i>ii. How PWC were notified, or became aware of the discharge.</i></p> <p>PWC call centre were notified by the residents of 2 Roberts Place of a sewer overflow, this was then reported to the on call PWC staff at approximately 9:30am. PWC staff attended the area at approx. 10:00am. From this PWC resolved the overflow and cleaned the area.</p> <p><i>iii. The process by which the discharge occurred.</i></p> <p>Fat and other substances have been incorrectly disposed of into the sewer network by customers, resulting in the blockage and the overflow.</p> <p>The fats, oils, meat juices, other substances that are put down the sink or toilet have collected and built up, blocking the vacuum intake line.</p> <p>When fats, oils and meat juices are put down the sink it is usually as a liquid, but as it cools it can become more solid and cause build-up, resulting in bad odours and blockages in the sewerage system. This can lead to the sewage overflows into the environment, households and businesses.</p> <p><i>iv. The reason why the discharge occurred.</i></p> <p>As per (c) iii. Sewerage network infrastructure has been designed to overflow with the best public health and environmental outcomes</p>

	possible. Design focuses on not overflowing directly inside houses; rather discharge is designed to occur in a controlled manner at locations which can be accessed for infrastructure repair and clean up and with minimal public health or environmental impacts.
<b>(d) how the pollution has occurred, is occurring or may occur</b>	As per (c) iii & (c) iv.
<b>(e) the attempts made to prevent, reduce, control, rectify or clean up the pollution or resultant environmental harm caused or threatening to be caused by the incident</b>	<p>The fat build up was cleared and the overflow was stopped. Clean up undertaken as per Sewage Spills/Overflow Response Work Instruction.</p> <p><i>i. Confirmation signage and fencing has been erected, as appropriate.</i></p> <p>The site is already fenced off due to the properties around the overflow site. No signage was installed as this is not an area accessible by the general public, and the residents were informed of the overflow and site cleaned.</p> <p><i>ii. Decontamination of the site as appropriate.</i></p> <p>Clean up consistent with Sewage Spills/Overflow Response Work Instruction as appropriate to the location, and to minimise risk to the environment. Vacuum truck was used to remove the wastewater from the ORG and surrounds, followed by cleaning of the surrounding surface.</p> <p>Public education about what can be disposed in sewer/is flushable:  <a href="https://www.powerwater.com.au/_data/assets/pdf_file/0003/91578/Think_before_you_put_it_down_the_sink.pdf">https://www.powerwater.com.au/_data/assets/pdf_file/0003/91578/Think_before_you_put_it_down_the_sink.pdf</a>      In the aim of prevention this material is available on the PWC website and is used as an educational tool for customers.</p>
<b>(f) the identity of the person notifying the NT EPA</b>	PWC Environmental Team on behalf of Water Services

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